



We are excited about the opportunity to support your child with their college admissions journey! To help you maximize your NVIDIA benefit plan, we've compiled some frequently asked questions and key details about the support:

What is included in the NVIDIA Collegewise Program?

The NVIDIA Collegewise program provides personalized guidance throughout the undergraduate college admissions process. This includes:

- Course selection
- Extracurricular and leadership planning
- College list development (with consideration to scholarships & affordability)
- Support with the Common Application and UC Applications
- College application essay brainstorming and editing*
- Assistance with waitlist and deferral strategies

How many hours will I receive as part of my benefit?

The number of hours you will receive as part of this program is based on your student's graduation year:

Graduation Year (Student's Grade as of Jan 1, 2025)	Eligible hours per calendar year **
2028 (9th grade) & younger	2
2027 (10th grade)	4
2026 (11th grade)	8
2025 (12th grade) & transfers	2

These hours include both meeting time and out-of-meeting support, such as:

- Additional research as required outside of meetings
- Email/message responses to student or parent questions



- Essay editing (45 minutes deducted per essay edited by a Collegewise editor)

**Please note: Hours will refresh at the beginning of each January, and any unused hours will not be carried forward.

What can I expect after I fill out the registration form?

Your request will flow through the system to Collegewise, and you will be matched with a CW counselor. If that sounds simple, that's because it is designed to be that way. We want to be additive in your college journey, not an additional source of stress!

Is there a minimum age and grade requirement for using Collegewise counseling?

The program eligibility is determined by a student's grade rather than age. It is generally best suited for students in grade 8 and above, as they are closer to the college admissions timeline. The counseling content and approach is designed to align with that level of learning and development.

Have a younger child and want to get ahead of the curve? Check out our upcoming webinars [HERE](#). These sessions cover a range of topics, from skill-building to college preparation, and could be a great way to gain insights into fostering your child's talents and preparing for the college admissions process ahead.

May I request a specific counselor or a specific area of expertise?

Families cannot request specific counselors or backgrounds as part of this benefit. You will be matched to a counselor based on availability and timezones. Collegewise counselors are among the most trusted in the field, bringing years of experience and success in guiding students through the college application process.

Can I meet with my counselor immediately after being matched?

Counselors do find that their post-school hours fill up quickly. They will work with you to accommodate a meeting soon but it may take ~2 weeks.

How can I plan my hours to ensure I use them effectively throughout the year?

Your counselor will work with you to plan your hours effectively and ensure that you're on track. We recommend reserving a portion of your hours during junior year for tasks like essay editing and outside-of-meeting support, as these can require significant time closer to application deadlines.



Is there a limit to the number of college applications/essays I can work on with my counselor?

You may work on as many applications or essays as your available hours permit, however, there is no guaranteed or fixed number of completed applications.

What is the turnaround time for application essay editing?

Your counselor will help to develop an essay writing schedule. After you've worked on your essays and submitted them to your counselor, you will receive feedback after three business days. Adhering to deadlines your counselor sets for you, and following the turnaround guidelines will ensure timely and high-quality feedback.

Does my benefit cover tutoring, success skills, leadership mentoring, research, grad school applications, or any other services?

While these services are not covered under your current benefit, NVIDIA employees do receive a discount on ancillary service packages as outlined below:

- (a) 10% discount on holistic counseling packages
- (b) 10% discount on any tutoring or test prep package of 10 hours or more

If you're interested in tutoring, extracurricular coaching, or other services, we'd be happy to help. To set up tutoring, email Michaelc@collegewise.com with the details of what subject or test you are looking for help with and the grade of your student. For additional information on other support, feel free to contact us at nvidia@collegewise.com with what you are looking for and we can set you up to have a conversation about the best options.

Can I use all my hours in a short timeframe?

During the busy application season, the most frequent meeting cadence our counselors can offer is once every two weeks, as schedules permit. We cannot guarantee any urgent meetings more frequently than this, but you are welcome to email or message your counselor on Flamingo for offline support.

Similarly, in order to make sure your student has the time they need to write thoughtful essays, and so our editors can provide appropriate time for quality essay feedback, we



have guidelines in place for the maximum number of essays in editing at one time. Your counselor's essay plan will take this into account.

Does Collegewise have a cancellation/no-show policy?

We understand that schedules can change, however, we ask that you give your counselor advanced notice if you need to cancel or reschedule a meeting. Scheduled meetings can be canceled and subsequently rescheduled by either party if at least 24-hours' notice is provided, unless this is impossible or impractical due to unforeseen or emergency events outside of the Student's control.

For services measured in hours:

- (a) If the Student cancels the session within 24 hours, the Student will incur a half-hour deduction in time
- (b) If the Team Member cancels the session within 24 hours, the Student will receive a half-hour credit

What if my family doesn't feel like we need the support of a 1:1 counselor meeting? Is there still value in this benefit?

Absolutely! Even without a 1:1 counselor, there are plenty of resources available to help your student succeed on the [NVIDIA homepage](#). These include access to office hours, exclusive webinars and events, our robust Collegewise Resource Center (packed with guides for acing the application process), and the opportunity to drop in for one-off questions.

What regions does the NVIDIA benefit cover for university admissions support?

The NVIDIA benefit covers university admissions support for the U.S. and Canada. If your student is interested in studying outside of North America and would like assistance, please ask your counselor to connect you with a Collegewise Program Advisor for a personalized program recommendation.

My student needs a lot of support. Can I request more hours?

NVIDIA employees who anticipate needing more 1:1 time can choose to credit their hours at the beginning of their engagement with Collegewise and receive \$1,800 off a full holistic counseling package. If you have already used up your hours, we will apply a 10% discount to the Collegewise holistic program you choose to enroll in.



In addition to your hours, there are plenty of resources available to help your student succeed on the [NVIDIA Collegewise homepage](#). These include access to office hours (just drop in and ask any questions!), exclusive webinars and events throughout the year, and our robust Collegewise Resource Center (packed with guides for acing the application process). You can also find exclusive webinar recordings there. There are additional resources in the student login of the Flamingo app.

If you're interested in exploring other options and pricing, simply let your Collegewise counselor know or email nvidia@collegewise.com. The Collegewise team will connect you with a program advisor to discuss your needs.

Why am I receiving marketing emails from Collegewise?

Collegewise offers a variety of webinars and resources on their website for the public. If you signed up for any of these webinars or content, you may have been added to their regular marketing email list.

If you'd like to stop receiving these emails, you can easily unsubscribe by clicking the "unsubscribe" button at the bottom of any marketing email. Alternatively, feel free to reach out to nvidia@collegewise.com for support.

We look forward to supporting your family during this exciting time! If you have any questions, please don't hesitate to reach out!